

THERAPEUTIC ANGEL POLICIES AND PROCEDURES

It is my intention to provide my clients with professional therapeutic services; the following policies and procedures serve as a guide for first and repeating clients visiting my therapy room. I strongly believe that your time is valuable as is mine and I make every attempt to be ready for your appointment at the scheduled time. In my commitment to provide a unique and outstanding experience to all my clients and out of consideration for my time, I have adopted the following polices.

ARRIVAL TO YOUR APPOINTMENT

New clients please arrive for you appointment 10 minutes prior to the scheduled start time. This allows you the time to fill out the appropriate client information form.

CANCELLATION POLICY

Please provide at least 24 hour notice if you need to reschedule or cancel a treatment session, as there is a 50% charge of the original booking price for late cancellations. If a client fails to cancel within 24 hours multiple times (2 or more) they may be asked to pre-pay for further services.

LATE ARRIVAL POLICY

All treatment sessions have a specific time schedule, therefore I regret that late arrivals may not receive extension of scheduled appointments. In special cases and when my schedule will allow, I may be able to accommodate a partial or full appointment. This will be at my discretion and only with proper advanced notification of your late arrival. The original reservation fee will be charged

NO SHOW POLICY

I understand that unanticipated events occur, in every ones life. Unforeseen events such as car problems, business meetings and children's illnesses, are just a few reasons why one might consider cancelling an appointment. However, I ask that you call if you cannot keep your appointment. Clients who fail to show for an appointment repeatedly may be asked to pre-pay for future services. It is important that I am compensated for the reserved time slot, so a 50% charge for the original appointment will be requested at your next appointment, if I am notified within 24 hours of the appointment.

EXISTING & NEW MEDICAL CONDITIONS

It is the responsibility of the client to keep the therapist informed of any medical treatment currently being taken, and to provide written permission from the physician, chiropractor, physical therapist etc. that the massage, reflexology, reiki may be continued. The client must also keep the therapist informed of any changes in health conditions.

CONFIDENTIAL AND CONVERSATION

I treat all client visits and conditions as confidential, as such I will not discuss your visit with anybody without your expressed permission. You may choose to talk not talk during the session, conversation will be guided by the clients direction.

RESPECT FOR CLIENTS NEEDS AND BOUNDARIES

I am happy to adjust pressure, temperature, musical volume, work longer on an area or move on if you request it.

The client may choose to leave on as much clothing as needed for comfort, refuse any massage methods, stop massage at any time.

The client will always be modestly draped, only the area being massage (treated) will be undraped. The client will be kept informed of the area to be massaged. Sexual interaction or discussion of any kind between the client and the therapist is NEVER appropriate.

Scope of practice

Massage, reiki, reflexology therapist do not diagnose or prescribe for medical conditions, I may refer you to a medical doctor or other appropriate person for diagnosis or treatment. My services are not intended as an alternative for proper medical attention, for any specific conditions which require medical treatment.

INFORMED CONSENT

Prior to each treatment session, the treatment plan will be discussed with you. At your first visit you will receive a copy of my policies and procedures and will be asked to sign a consent form stating that you have read the information, understand it and agree to comply with the policies and procedures I have laid down.

If you have any question about the above policies please speak to the therapist.